

# Dermatology

Overcoming overwhelmed phone lines and staff with automated AI

**39%**

### No-shows Rate Reduction

Before 11.5% - After 6.9%

**89%**

### Scheduling Conversion Rate

Booked / leads

**\$286<sub>k</sub>**

### Recovered Revenue

2292 No-shows recovered

**4.4**

### Call Center FTEs Saved

12,169 Staff hours saved

**98%**

### Patient Reach Rate

Via phone or text



### Patient Behavior

Engaged ..... **72%**

Cancel & Reschedule ..... **36%**

Cancel & Give Feedback ..... **29%**



Our phone lines immediately lightened up, and our attendance has increased substantially.

**Practice Administrator**



**48**

Locations in PA and NJ, USA



**162,264**

Appointments managed



**8195**

Bumps managed

# Urology

Overcoming overwhelmed phone lines and staff with automated AI

**39%**

## No-shows Rate Reduction

Before 6.9% - After 4.2%

**87%**

## Scheduling Conversion Rate

Booked / leads

**\$128k**

## Recovered Revenue

1030 No-shows recovered

**5.2**

## Call Center FTEs Saved

14,258 Staff hours saved/mo.

**98%**

## Patient Reach Rate

Via phone or text



**82**

Providers FL, USA



**204,852**

Appointments managed



**2877**

Bumps managed

# Medical Marijuana

Overcoming overwhelmed phone lines and staff with automated AI

**34%** **No-shows Rate Reduction**

*Before 21.8% - After 14.4%*

**\$175k** **Recovered Revenue**  
*1404 No-shows recovered*

**1.5** **Call Center FTEs Saved**  
*4,059 Staff hours saved*

**98%** **Patient Reach Rate**  
*Via phone or text*



*"Holly has transformed our communication with patients. We are a very high volume practice and **Holly** has streamlines about 70% of our operations."*

**Cameron Vance, COO**  
**Medical Marijuana Treatment Clinics of Florida**



**24**  
*Providers in FL, USA*



**57,459**  
*Appointments managed*

# Ear, Nose & Throat

Overcoming overwhelmed phone lines and staff with automated AI

**33%**

**No-shows Rate Reduction**

*Before 7.5% - After 5%*

**\$72k**

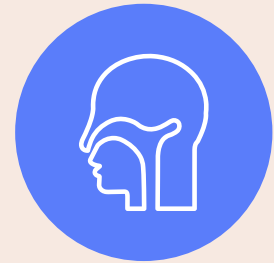
**Recovered Revenue**  
*577 No-shows recovered*

**1.4**

**Call Center FTEs Saved**  
*3,880 Staff hours saved*

**98%**

**Patient Reach Rate**  
*Via phone or text*



**16**

*Providers TUS, USA*



**53,213**

*Appointments managed*



**3,052**

*Bumps managed*